14. The unit of claim **1**, wherein the processor is further configured to increment the counter corresponding to the trigger event upon detection of a second occurrence of the trigger event.

15. A method, comprising:

monitoring a product for an occurrence in the product of a trigger event of a predefined plurality of trigger events;

incrementing a counter corresponding to the trigger event upon detection of the occurrence of the trigger event in the product;

displaying a user interface, configured to probe for information regarding a use of the product, if the counter exceeds a threshold;

storing an input received from the user interface on a device; and

transmitting the input to a server.

16. The method of claim **15**, further comprising:

forwarding the input based on a priority code associated with the input.

17. The method of claim **15**, further comprising:

monitoring the product for an occurrence in the product of a second trigger event of the predefined plurality of trigger events;

incrementing a value of a second counter corresponding to the second trigger event upon detection of the second trigger event in the product.

18. The method of claim **17**, further comprising:

storing the second counter on the device; and

transmitting a value of the second counter to the server.

19. The method of claim **15**, wherein one of the predefined plurality of trigger events is a problem associated with the product.

20. The method of claim **15**, wherein one of the predefined plurality of trigger events is an exiting of a feature of the product without a use of the feature.

21. The method of claim **19**, wherein the problem is an equipment problem.

22. The method of claim **15**, wherein one of the predefined plurality of trigger events is a use of at least one product feature.

23. The method of claim **22**, wherein the at least one product feature is "undo."

24. The method of claim **15**, wherein the product is a medical instrument.

25. The method of claim **15**, wherein the product is a cellular telephone.

26. The method of claim **15**, further comprising:

incrementing the counter corresponding to the trigger event upon detection of a second occurrence of the trigger event in the product.

27. A tangible computer readable medium having stored thereon, computer executable instructions that, if executed by a computing device, cause the computing device to perform a method comprising:

monitoring a product for an occurrence in the product of a trigger event of a predefined plurality of trigger events,

incrementing a counter corresponding to the trigger event upon detection of the occurrence of the trigger event in the product;

displaying a user interface, configured to probe for information regarding a use of the product, if the counter exceeds a threshold;

storing an input received from the user interface on a device; and

transmitting the input to a server.

28. The tangible computer readable medium of claim **27**, wherein the monitoring further includes:

monitoring the product for an occurrence in the product of a second trigger event of the predefined plurality of trigger events; and

incrementing a value of a second counter corresponding to the second trigger event upon detection of the occurrence of the second trigger event in the product.

29. The tangible computer readable medium of claim **27**, wherein the method further includes:

storing the second counter on the device; and

transmitting the value of the second counter to the server.

30. A physical unit, comprising:

means for monitoring a product for an occurrence in the product of a trigger event of a predefined plurality of trigger events;

means for incrementing a counter corresponding to the trigger event upon detection of the occurrence of the trigger event;

means for probing for information regarding a use of the product if the counter exceeds a threshold;

means for storing an input received from the means for probing; and

means for transmitting the input to a server.

31. The unit of claim **30**, further comprising:

means for monitoring the product for an occurrence in the product of a second trigger event of the predefined plurality of trigger events; and

means for incrementing a value of a second counter corresponding to the second trigger event upon detection of the occurrence of the second trigger event in the product.

32. The unit of claim **30**, further comprising:

means for storing the second counter on the device; and

means for transmitting the value of the second counter to the server.

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